

# Quality Policy Statement

March 2015

The quality policy of Barton Civils Ltd, is to provide a high quality professional service to it's client base, working within those clients guidelines and specifications.

The company aim to understand and respond to the needs of it's clients and the community they serve, where applicable, in a sustainable way. The company aim to provide an efficient service while at the same time ensuring that every aspect of the services provided are carried out in line with the details outlined in this manual. Through the operation of the management system, we are committed to achieving the clients requirements by completing the services:-

- In a timely fashion
- In a cost effective manner
- To the agreed specification

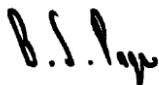
It is the objective of the management system to enable continuous improvement of the system to be achieved, resulting in reducing the cost of meeting client requirements by 'getting it right first time' thereby ensuring customer satisfaction.

All personnel are trained to a level to allow them to competently carry out their work tasks.

All incidents where the specified requirements are not achieved, customer complaint and defects are reported investigated and rectified promptly.

Within the Company, the implementation and effectiveness of the management system is reviewed at management meetings where suggestions for development are discussed, documented and implemented.

Signed



**Barry Page – Director**